



Assist and Objective - Therapeutic Care Services

Aim: This program teaches new Therapeutic Care staff how to search and record child placement movements and Critical Incidents using Assist, as well as a brief overview of the Electronic Document Records Management System, Objective.

Target group:

- New departmental staff working in Therapeutic Care that need to record and update client information on Assist & Objective.

Learning Outcomes:

- Search in Assist to find client information
- Navigate around relevant Therapeutic Care screens in Assist
- Record the placement movements of a child, as well Critical Incidents
- Understand Assist and Objective integration
- Understand the basic functions in Objective including saving a Case Note

Training for



Staff (Therapeutic Care)

Structure:

Morning session

- Home page navigation
- Searching in Assist
- View case management information
- Searching by house
- Child placement history

Afternoon session

- Add a critical event to the daily event log
- Access child's Therapeutic placement file
- Save a document and email to Therapeutic placement file

Facilitators:

The Assist Training Team co-facilitate this training program with Client Applications Mentors at the Learning & Development Centre, four times per semester during the induction training period for new TCS recruits.

Registration

Registration is co-ordinated directly with LDC during the induction of new staff, via Therapeutic Care and Support Services.

